# Medford Food Co-op Board of Directors September 22, 2014

**Present:** Pres. Jim Sims, Vice Pres. Kellie Hill, Treasurer Justin Botillier, Secretary Debi Boen, Fran Batzer,

Clint Driver, Ben Truwe

**Staff Present:** GM Anne Carter

### **REPORTS**

The September Medford Food Co-op Board of Directors (*MFC BOD*) meeting was called to order at 6:00 p.m. on 09-22-14.

Minutes of the August 18, 2014 *MFC BOD* meeting were submitted. *Clint Driver* moved to approve the minutes as submitted; *Ben Truwe* seconded the motion; after discussion, the minutes (and the motion) were amended. The motion then passed unanimously.

Minutes of the July 21, 2014 *MFC BOD* meeting, previously approved, were also amended to correct a typographical error. *Ben Truwe* moved to approve the amended July minutes; *Clint Driver* seconded the motion, which passed unanimously.

General Manager Anne Carter provided a MFC financial overview, providing the August 31, 2014 balance sheet, and year-to-date (January-August) budget vs. actuals and profit & loss comparison reports, as well as a June-August quarterly profit & loss statement. August sales were at \$317K, a 21% increase over August, 2013, which is 9% above budget. Expenses were at \$90K, or 98% of budget. Net income for August was much higher than expected, due to high sales.

In the President's Report, *Pres. Sims* recognized the significant progress made by the Board this year, as we have implemented Policy Governance and GM monitoring criteria. He also noted how fortunate we are to have a store staff so invested in the local community, and meeting its needs. The Board recognizes, appreciates, and extends its thanks to store staff. *Sims* concluded his remarks by saying that the time has come for us to concentrate on the growth of *MFC*.

There was no submission for an Owner's Forum at the September meeting.

**GM Carter** submitted and presented her written report, with updates in the areas of finance, ownership, marketing, outreach, and operations. The report also detailed the **National Cooperative Grocers Association** (**NCGA**) fall meeting, which Carter recently attended. The theme of the **NCGA** meeting was "Delivering on the Co-op Promise in a Competitive Market", and included discussion regarding how co-ops can effectively compete and differentiate themselves. In local news, food booth organization and food prep went well at the recent "Eat Local Week" (Sept. 12-21). **MFC** will also be a presence at the upcoming National Family Health & Fitness Day (Sept. 27) and the Jacksonville Health Fair (Oct. 4). The month of October is "Co-op Month", and **MFC's** new logo, an owner drive, raffle, and special "Meet the Directors" tea-and-cookie events are planned. Significant operational changes include some employee resignations and new hirings. Tracy Blake is **MFC's** new accountant/controller.

#### **GM MONITORING REPORT**

The September GM Monitoring Report concerned Policy B3, Asset Protection. *GM Carter* reported compliance with this policy. Her written report detailed *MFC* insurance coverage, written policies, treatment of deposits and investments, security issues (physical and electronic), potential conflicts of interest, due diligence in contracts, and *MFC's* public image

In an update on Policy B5 (Consumers), *Carter* said that staff is still developing a customer-suggestion tracking system. In an update on Policy B6 (Staff), *Carter* indicated that CORE and management staff are currently working through a management training workbook, and job descriptions are being written as annual reviews of each position are completed.

#### **OLD BUSINESS**

**Pres. Sims** presented a draft Loan Extension Promissory Note (according to **GM Carter's** report, investor letters were recently sent.) The Promissory Note will be submitted to SOU's **Small Business Development Center** (**SBDC**) for input.

After discussion, Directors agreed to schedule a Policy Governance "Ends" workshop with Todd Wallace on Sat., January 31, 2015.

Directors also agreed that more information is needed regarding Rogue Credit Union's "Live Local" program; with our current understanding of the program, **MFCBOD** is not interested in participating at this time.

## **NEW BUSINESS**

Further information is also required from Rogue Valley Development Association, which has requested time to make a presentation to **MFCBOD**.

## **ADJOURNMENT**

**Ben Truwe** moved to adjourn the meeting at 7:49 p.m.; **Clint Driver** seconded the motion, which passed unanimously. The next regular **MFC BOD** meeting is scheduled for Mon., October 20, at 6:00 p.m. at the law offices of **Pres. Jim Sims** (225 W. Main, Medford). Members-owners, staff, and the public are welcomed and encouraged to attend; snacks available. The Finance Committee will meet before the October 20 full Board meeting.

Please see below for an Action List and a Motion Synopsis.

Respectfully Submitted,

Debí Boen

Debi Boen

ACTION LIST				
TARGET DATE	ACTION	RESPONSIBLE PARTY		
10-20-14	Consider brand protest statement	All		
10-20-14	Prepare monitoring report (B1, financial condition and B2, budgeting)	Anne		
10-20-14	Updates, B5, B6	Anne		
10-20-14	Promissory note draft to SBDC; update	Jim		

MOTION LIST 09-22-14				
MOTION	1 <sup>st</sup>	2 <sup>nd</sup>	PASS/FAIL	
Approve 07-21-14 minutes as amended	Ben Truwe	Clint Driver	Pass (unanimous)	
Approve 08-18-14 minutes as amended	Clint Driver	Ben Truwe	Pass (unanimous)	
Adjourn	Ben Truwe	Clint Driver	Pass (unanimous)	